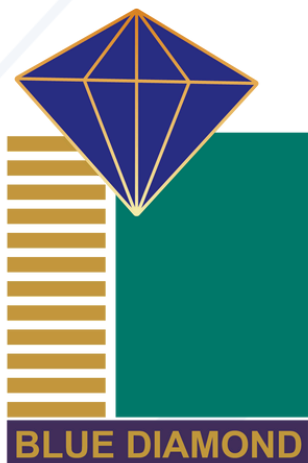




BLUE DIAMOND GROUP

TOTAL FACILITIES MANAGEMENT
COMPANY PROFILE



TABLE OF CONTENT

1

CEO Message 03

2

About Us 04

3

Our Journey 05

4

Personnel Overview 06

5

Organization Chart 07

6

Services Offered 08

6.1

Soft Services 09

6.2

Hard Services 15



CEO MESSAGE

“With a legacy spanning over 30 years in the UAE, I am proud to share this message with our valued clients and partners.

Since our establishment in 1995, Blue Diamond Group has been committed to addressing the evolving demands of the facilities management industry. Our journey has been defined by dedication, innovation, and a relentless pursuit of excellence.

Embracing new challenges, expanding our capabilities, and delivering tailored solutions have been central to our growth and continued success. Today, Blue Diamond Group stands as a trusted, all-in-one service provider — bringing together a full spectrum of services under one roof.

We have positioned ourselves as a leading name in comprehensive facilities management from general maintenance and security services to pest control, façade cleaning, interior fit-outs, and renovations.

Beyond business, we are deeply committed to creating opportunities for skilled professionals and nurturing talent across the region.

We look forward to being of service to you and welcoming you into the Blue Diamond family.”

ABOUT US

Blue Diamond Group, established in 1995, is a trusted leader in Facilities Management Services across all emirates of the UAE. We are proudly certified under ISO 9001, 14001, 41001, and 45001, reflecting our commitment to quality, safety, and environmental standards.



**2000+
Employees**



**30 Years of
Experience**



**5000+ Satisfied
Clients**



**40,000+ Successful
Services Delivered**

VISION

To redefine the facilities management industry by consistently providing innovative, high-quality solutions that enhance the lives of our clients.

MISSION

To deliver end-to-end facilities management solutions across the UAE, built on a foundation of integrity, innovation, and customer-centric service—at a fair and competitive price.

VALUES

Responsive: We act quickly and positively to meet client needs.

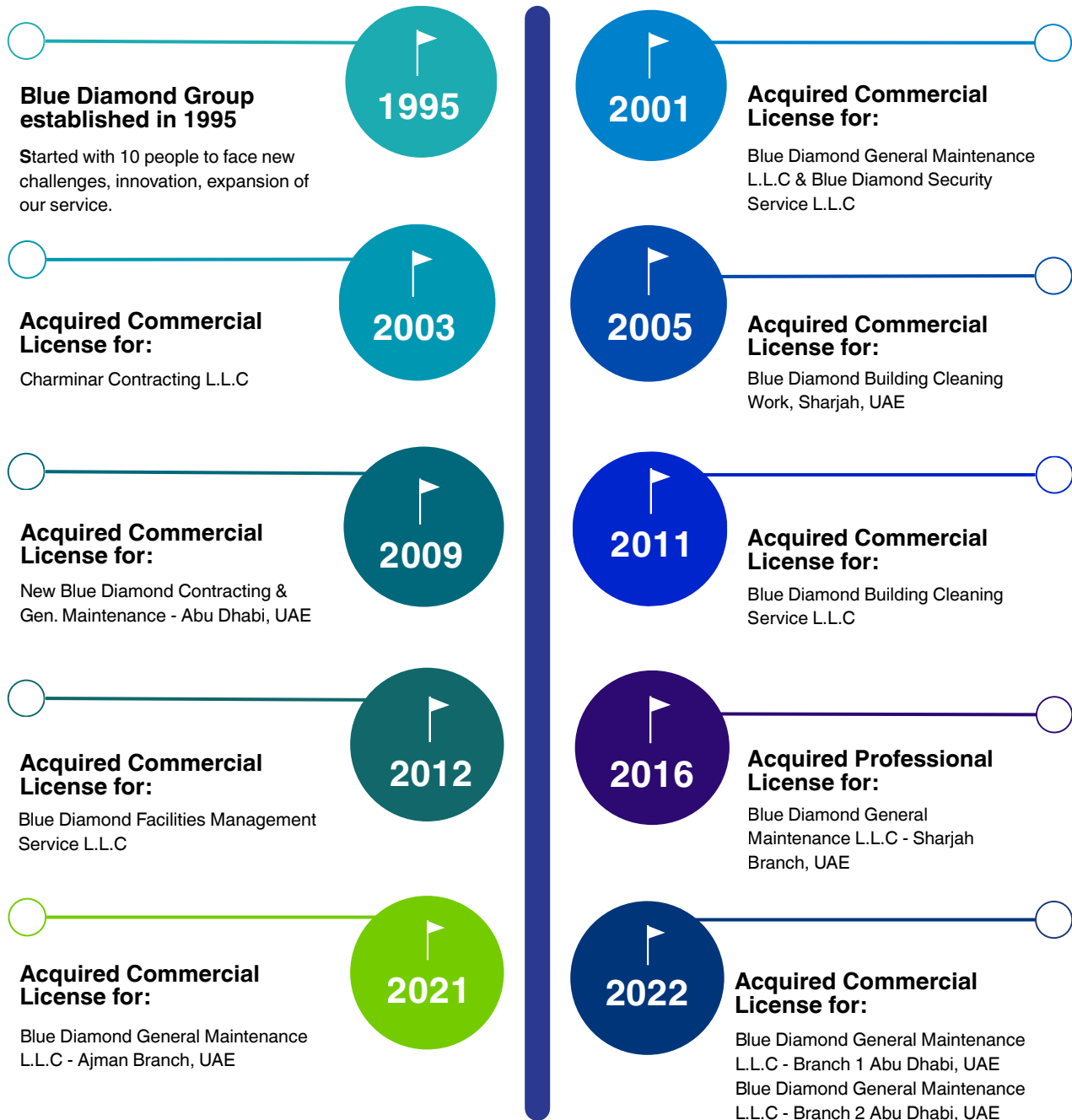
Excellence: Customer satisfaction is our top priority.

Respect: We treat people and the environment with dignity.

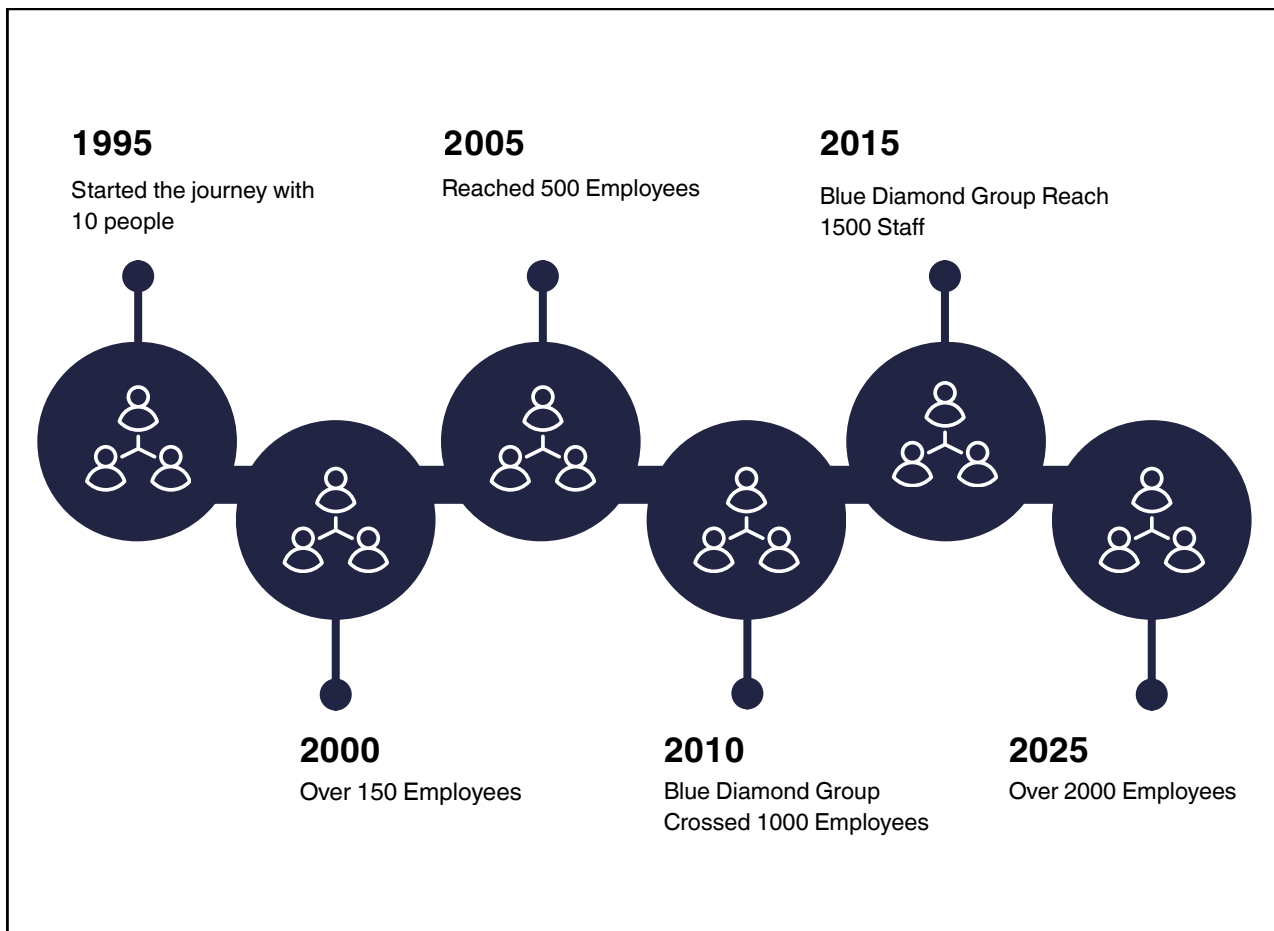
Teamwork: We believe in strong collaboration across all levels.

Innovation: We focus on creative strategies and continuous improvement.

OUR JOURNEY



PERSONNEL OVERVIEW

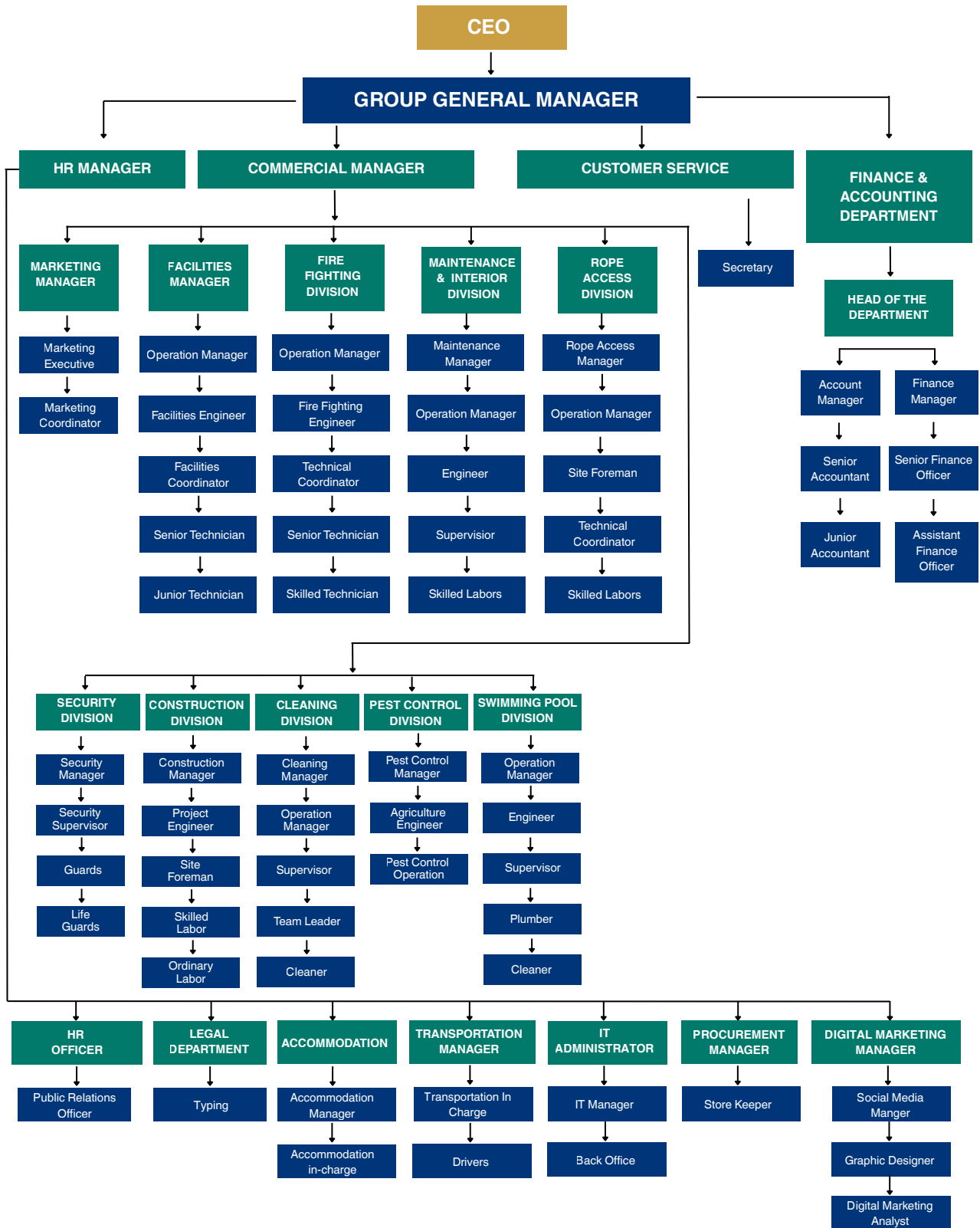


Our Company's main strength is our expert, experienced, and dedicated employees. We as a team are successfully handling 50+ different soft & hard services all around UAE. Our people belong from various nationalities, but they work as a successful team. For the welfare of our people, we provide various training & certification both in soft and hard services. They are well trained to carry out the customer requirement, helping create a strong and trustworthy relationship between clients and Blue Diamond. We are dedicated to ensuring the welfare and well-being of our people.

CERTIFICATIONS



ORGANIZATION CHART



SERVICES OFFERED

SOFT SERVICES

Cleaning Division

1. Regular Cleaning & Deep Cleaning
2. Facade Cleaning and Maintenance / Rope Access, Cradle, Boomlift, and Scaffolding.
3. Water Tank Cleaning & Pipeline Disinfection
4. Property Disinfection & Sterilization Services
5. AC Duct Cleaning & Sterilization
6. Kitchen Hood, Duct, Exhaust & Ecology Unit Cleaning
7. Drain Line Jetting
8. Grease Trap Cleaning & Biological Dosing
9. Marble, Tile, Parquet Polishing & Crystallization
10. Carpet, Sofa & Upholstery Shampooing
11. Chandelier Cleaning & Installation
12. Steward, Housekeeping & Concierge Services
13. Road Sweeping, Parking Lot & Common Area Cleaning
14. Swimming Pool, Steam & Sauna Cleaning & Maintenance
15. Sump Pit Tank, Sewage Cleaning & Waste Water Transportation
16. Garbage Chute Maintenance Cleaning & Disinfection

Pest Control Division

1. General Pest Control, Rodent Control, Termite Control, Bird Control, Snake Control, Cat Control

Security Division

1. Security Guards
2. Life Guards
3. Watchman

HARD SERVICES

General Maintenance & Integrated Facility Division

1. Engineering Service (Mechanical, Electrical & Plumbing)
2. Plumbing Maintenance (Drain waste vent system, Kitchen Plumbing system, Bathroom Plumbing System)
3. Electrical Maintenance (Upgrading circuit & Fuse Boards, rectifying faulty wiring & dangerous installations)
4. Pump installation, repairs, and replacement services
5. HVAC & Chiller Maintenance
6. Air Conditioning System Installation & Maintenance
7. CCTV & Access Control Installation & Maintenance
8. Water Heater Installation & Replacement Services

Contracting & Interior Fit-Out Division

1. Interior Fit-Out
2. Renovation Work
3. Painting Contracting
4. Carpentry & Flooring Contracting
5. Partitions & False Ceiling Contracting
6. Glass/Aluminum Installation & Maintenance

Fire Fighting Division

1. Services & Maintenance
2. Installation & Commissioning
3. Supply & Distribution

SOFT SERVICES

We provide essential facility management through our Soft Services divisions: Cleaning, Pest Control, and Security. Our trained professionals ensure a clean, safe, and comfortable environment by handling everything from daily hygiene and pest prevention to on-site security and emergency preparedness, all while maintaining high standards and industry compliance.

CLEANING DIVISION

Regular Cleaning

Routine cleaning performed by trained professionals using industry-grade tools and equipment. Services are aimed at maintaining a tidy, well-ventilated, and odor-free environment. Tools include mop trolleys, brooms, and dustpans to ensure basic cleanliness across all areas.



Deep Cleaning

An intensive cleaning process that targets bacteria, viruses, and allergens to ensure a fully sanitized space. Our approach includes the use of eco-friendly and non-toxic disinfectants such as liquid bleach, glass cleaner, and stainless-steel polish. This service is ideal for high-traffic areas, sensitive zones, and post-renovation environments.

WATER TANK CLEANING

Certified by Dubai Municipality, we offer thorough water tank cleaning to prevent bacterial growth. Our trained technicians use approved chemicals and equipment, following strict safety protocols. We also provide microbiological testing to ensure top hygiene standards.



AC DUCT CLEANING & STERILIZATION

AC ducts can collect dust, mold, and other contaminants that compromise indoor air quality and encourage bacterial growth. Regular cleaning is crucial for maintaining a healthy environment. Our trained technicians follow strict safety protocols and are certified in confined space entry. We also offer microbiological testing—including Legionella, TBC, and pH level analysis—to ensure the highest hygiene standards where required.



DISINFECTION & STERILIZATION

Following Dubai Municipality guidelines, we provide disinfection and sterilization services. Our methods include damp mopping, surface wiping, and disinfecting high-touch points. For complete coverage, we use ULV fogging machines to effectively and safely sterilize hard-to-reach areas.





CARPET, SOFA & UPHOLSTERY SHAMPOOING

We offer professional carpet, sofa, and upholstery cleaning using advanced shampooing methods. Our trained team removes dirt, stains, odors, and germs using brushes, vacuums, and safe cleaning agents—leaving your surfaces fresh and hygienic.

FACADE CLEANING

We offer expert façade cleaning solutions to maintain your building's appearance, value, and safety. Our trained and certified professionals use specialized techniques to remove dirt, stains, and pollutants from high-rise and low-rise structures.

Rope Access And Cradle Cleaning

Our IRATA-certified team delivers safe, efficient façade cleaning using Rope Access and cradles, ensuring cost-effective reach for high-rise and mid-rise buildings, glass, signs, and elevated repairs under strict safety protocols.

Scaffolding

For villas, townhouses, and industrial sites, our stable platforms ensure secure, long-duration façade work, including erosion removal and detailed treatments, all in full compliance with local safety regulations.



Boom Lift

Using telescopic and articulated boom lifts, we efficiently clean mid-rise buildings and hard-to-reach areas. We can safely access façades, glass, and signs, and even perform elevated repairs.





POOL, STEAM, & SAUNA MAINTENANCE

We provide comprehensive cleaning and maintenance for swimming pools, steam rooms, and saunas, ensuring a safe and refreshing experience. Using non-toxic chemicals and advanced tools, our team removes dirt, bacteria, and buildup while maintaining water quality and efficiency. With regular upkeep, we create hygienic, well-maintained environments where guests can relax with peace of mind.

POOL DOSING SYSTEM

Our advanced pool dosing system automatically monitors and adjusts chemical levels, including chlorine and pH, to keep swimming pools perfectly balanced. By ensuring consistent water quality, hygiene, and safety, the system eliminates guesswork, reduces manual effort, and prevents overuse of chemicals. With reliable automation, swimmers can enjoy cleaner, healthier water while pool owners benefit from improved efficiency and long-term maintenance savings.



CHANDELIER CLEANING & INSTALLATION

We provide expert chandelier cleaning and installation across the UAE for both residential and commercial spaces. Our trained team carefully handles delicate crystals and components, restoring brilliance and enhancing visual appeal.

MARBLE, TILE, PARQUET POLISHING & CRYSTALLIZATION

Our expert team uses crystallization to restore shine and durability to marble, tile, and parquet floors. Our advanced techniques, including diamond pad buffing, remove scratches and enhance gloss, providing a long-lasting, premium finish for any space.

GREASE TRAP CLEANING & BIOLOGICAL DOSING

As a Dubai Municipality-approved provider, we offer professional grease trap cleaning for commercial kitchens. We safely remove FOG buildup and use eco-friendly biological dosing to ensure clean, efficient, and compliant systems. Regular service maintains hygiene and regulatory compliance.



KITCHEN HOOD, DUCT, EXHAUST FAN & ECOLOGY UNIT CLEANING

Our team specializes in thorough kitchen exhaust cleaning for homes, restaurants, and hotels, adhering to strict NFPA96 and Civil Defense standards. Our in-house technicians utilize advanced tools and testing methods to effectively remove grease and dirt, ensuring both safety and high-quality results.



DRAIN LINE JETTING

Following Dubai Municipality guidelines, Blue Diamond provides disinfection and sterilization services. Our methods include damp mopping, surface wiping, and disinfecting high-touch points. For complete coverage, we use ULV fogging machines to effectively and safely sterilize hard-to-reach areas.

SUMP PIT TANK & SEWAGE CLEANING & WASTE WATER TRANSPORTATION

Sump pit tanks are essential for preventing water buildup and flooding in low-lying areas. Over time, they gather dirt and waste that can lead to blockages and odors. Blue Diamond offers professional sump pit cleaning services using advanced tools to remove debris, maintain proper drainage, and prevent system failures.



GARBAGE CHUTE CLEANING & DISINFECTION

Garbage and linen chutes in high-rise buildings require regular cleaning to prevent odors, bacteria, and pests. We provide professional, non-toxic chute cleaning and disinfection, along with Annual Maintenance Contracts (AMCs) for ongoing hygiene and safety.

PEST CONTROL DIVISION

We provide eco-friendly, government-approved pest control for homes and businesses. Our licensed team handles cockroaches, termites, rodents, stray cats, birds, flies, ants, bed bugs, mosquitoes, and snakes. Using safe, targeted methods, we prevent infestations, protect property, and reduce health risks with reliable one-time or long-term solutions.



SECURITY DIVISION

We are a SIRA-approved security services provider in Dubai, offering trained and certified guards, lifeguards, and watchmen. Our team ensures safety with expertise in fire fighting, first aid, emergency response, and risk management. From pool safety to site security and access control, we deliver reliable protection with professionalism and integrity.

HARD SERVICES

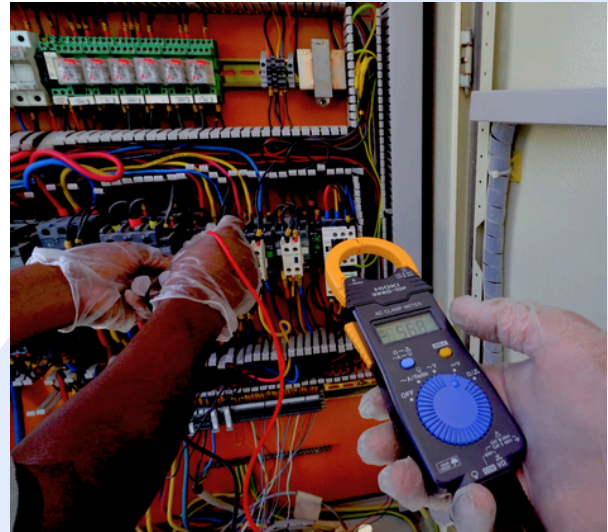
We offer Hard FM services focused on maintaining fixed assets such as buildings, machinery, and complex systems. Our 24/7 services help ensure compliance, safety, and reliability across commercial and residential properties. These services are essential for protecting people, assets, and operations. Our Hard Services Include: General Maintenance & Integrated Facility Services and Contracting & Interior Fit-Out Solutions

GENERAL MAINTENANCE & INTEGRATED FACILITY DIVISION

We provide end-to-end property maintenance solutions across the UAE. From emergency repairs to scheduled maintenance, our expert team delivers efficient, customized services.

FAHU, AHU, and FCU cleaning & HVAC And Chiller Maintenance

We provide complete HVAC and air conditioning solutions to ensure clean, safe, and efficient air systems. Our expert team handles FAHU, AHU, and FCU cleaning, along with full installation, inspection, repair, and replacement services. Using advanced equipment, we enhance system performance, extend lifespan, and deliver uninterrupted comfort for both residential and commercial spaces.



MEP Services

Our MEP division delivers high-quality engineering solutions tailored to client needs. We ensure reliable design, installation, and maintenance, keeping budget and environmental factors in mind. Our certified engineers deliver precise, cost-effective results.





Plumbing Maintenance

We offer expert plumbing maintenance for both residential and commercial properties. Our trained plumbers use modern tools to diagnose and resolve issues efficiently, ensuring a clean and hygienic environment through timely inspections and repairs.

CCTV & Access Control Installation & Maintenance

Our team offers dependable and professional services, including the sourcing, installation, and maintenance of CCTV and access control systems. Blue Diamond General Maintenance specializes in providing tailored security solutions for offices and commercial spaces, regardless of size—small, medium, or large. We ensure every facility is protected with a system that enhances safety and operational security.

Pump Installation, Repairs, And Replacement Services

We specialize in cost-effective pump services including installation, repair, and replacement for both domestic and commercial use. Our team ensures prompt response and professional handling of all engineering aspects to keep systems operating smoothly.

Electrical Maintenance

Our electrical services cover preventive and emergency maintenance for panels, fuse boards, and wiring systems. We support residential, commercial, and industrial sectors, ensuring safety and compliance through expert installation of lighting, power systems, and MDB/SMDB/DB setups.

Water Heater Installation & Replacement Services

Regular maintenance of water heaters is essential to ensure clean and safe water, improve efficiency, and extend the unit's lifespan. Without proper servicing, system performance will decline, potentially leading to complete failure. Blue Diamond General Maintenance provides routine maintenance to ensure optimal functionality and longevity of water heaters. Our services include:

- Supply and installation
- Leakage inspection
- Heating performance checks

FIRE FIGHTING DIVISION

Blue Diamond Fire Fighting (BDFF) is a trusted provider of high-quality fire protection systems and solutions. We safeguard lives and properties through expert services, adhering to the highest standards of safety and professionalism. Our core values: Integrity, Commitment, Quality, and Safety.



Installation & Commissioning

We provide complete installation and commissioning services for commercial and residential buildings. This includes fire alarms, extinguishers, fire hoses, ladders, and safety systems. We also install advanced detection and communication systems designed to ensure quick response during fire incidents.



Service Maintenance

We offer routine maintenance to ensure all fire safety systems function efficiently. This includes inspecting, testing, and repairing key components like pumps, hoses, and nozzles. Our services help detect and prevent blockages, leaks, corrosion, and equipment wear—ensuring full compliance with safety regulations and reliable performance in emergencies.



CONTRACTING & INTERIOR FIT-OUT DIVISION

Charminar Contracting LLC – a division independently developed and managed by Blue Diamond Group – specializes in comprehensive design and execution services. Our experienced architects and project engineers manage all aspects of design, refurbishment, and project delivery from planning to handover.



Partitions & False Ceiling Contracting

Partitions and false ceilings are widely used in commercial settings for both functionality and design. These systems effectively conceal electrical wiring, enhance visual appeal, and provide insulation.

Glass / Aluminum Installation & Maintenance

Glass is a stylish, practical alternative to solid partitions—offering design flexibility, cost savings, and natural light. We also provide aluminum installation and maintenance.



Interior Fit-Out

Our team of highly skilled architects and engineers is committed to understanding and fulfilling your building and design requirements. We approach every project with flexibility and creativity, ensuring tailored and cost-effective solutions. Our objective is to deliver excellence and innovation in every design, ensuring that each space is well-structured, aesthetically pleasing, and uniquely crafted to meet client needs.



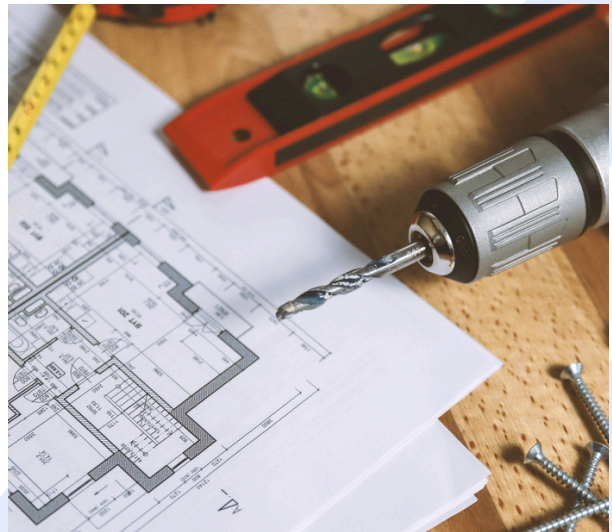
Renovation Work

Renovation involves restoring spaces to give them a fresh, updated appearance. We offer a full range of custom-made furniture solutions tailored to our clients' specific requirements. Our team handles all necessary approvals and certifications in accordance with Dubai Municipality regulations. With a focus on creativity, innovation, and cost-efficiency, our designers and engineers deliver high-quality refurbishment services for both small and large-scale projects.



Carpentry & Flooring Contracting

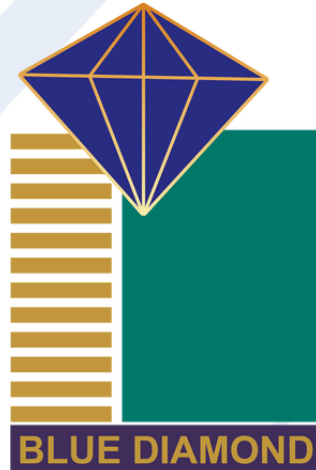
Our expert team delivers top-quality carpentry and flooring services. We provide custom-made furniture including conference tables, reception counters, office desks, chairs, wardrobes, and kitchen cabinets. Our trained professionals are skilled in installing a variety of flooring types and in crafting doors and window frames that meet modern standards.



Painting Services

We specialize in both interior and exterior painting for offices and buildings, ensuring complete customer satisfaction. Our services include wall, ceiling, and exterior painting, with more than 20 years of experience in residential and commercial projects—including apartments, villas, townhouses, and commercial buildings. Additionally, we assist clients in selecting the ideal color schemes to match their tastes and preferences.





BLUE DIAMOND GROUP

*We lead, others follow
— since 1995.*

OUR OFFICE CONTACT NUMBERS

DUBAI
04-2545445

ABU DHABI
02-5599492

AL AIN
03-7366907

SHARJAH
06-5441647

AJMAN
06-5206857

RAK
07-2260840